Business Online Banking Refresh Quick Compare Guide

Navigating to Cash Management Features

October 2022 Release

Navigation Re-design

- Affects business customer types – small business and commercial
- **No changes** were made in the **Overview** and **Account** tabs
- No links were removed –all have new homes
- Links under Transfers, Bills & Payments, Move Money and Cash Management have been moved under these tabs:

    Payments and Transfers

    Fraud Control

    Reports

    Other Services

    Services & Settings

Important: Users will continue to see active links for features they have privileges for.

Images included are from a Test Site. Resource Bank will display our blue branded color and familiar terminology.

Navigation - Overview

New top level navigation menus contain these sections from the Cash Management menu shown on the right:

- **Payments & Transfers** menu
  - ACH
  - Wire Transfer
  - Book Transfers
  - Tax Payments
- **Fraud Control** menu
  - Check Reconciliation – Enter Issued Items
  - Check Reconciliation – View/Modify items
- **Reports** menu
  - Payment Reporting
  - Balance Reporting
- **Other Services** menu
  - Contains all links that were previously under Other Services in the Cash Management >Other Services
- **Services & Settings** (gear icon)
  - Administration

Cash Management Links - Before

ACH

Consumer Transactions
- Payroll Batch
- Collect Payment
- Credit Batch
- Debit Batch

Commercial Transactions
- Credit Batch (CCD/CCD+)
- Debit Batch (CCD/CCD+)
- Vendor Payments (CTX)
- Credit Batch (CTX)
- Debit Batch (CTX)

NACHA Import
- NACHA File Import

Wire Transfers
- Pending Wires
- History
- Single Wire
- Repetitive Wire
- Incoming Wires

Book Transfers
- Pending Transfers
- History
- Schedule Single Transfer
- Schedule Multiple Transfers
- Schedule Advanced Transfer
- Transfer Templates

Tax Payments
- Pending EFTPS Transfers
- History
- Federal Tax Payment (EFTPS)
- State Tax Payments

Payment Reporting
- Create Custom Payment Reports
- View Custom Payment Reports

Balance Reporting
- Create Custom Balance Reports
- View Custom Balance Reports
- Prior Day Balance Reports
- Current Day Balance Reports
- Prior/Current Day Balance Reports
- Quick Balance Report

Check Reconciliation
- Enter Issued Items
- View/Modify Issued Items
- View Reconciliation Reports
- Today's Reconciliation Report

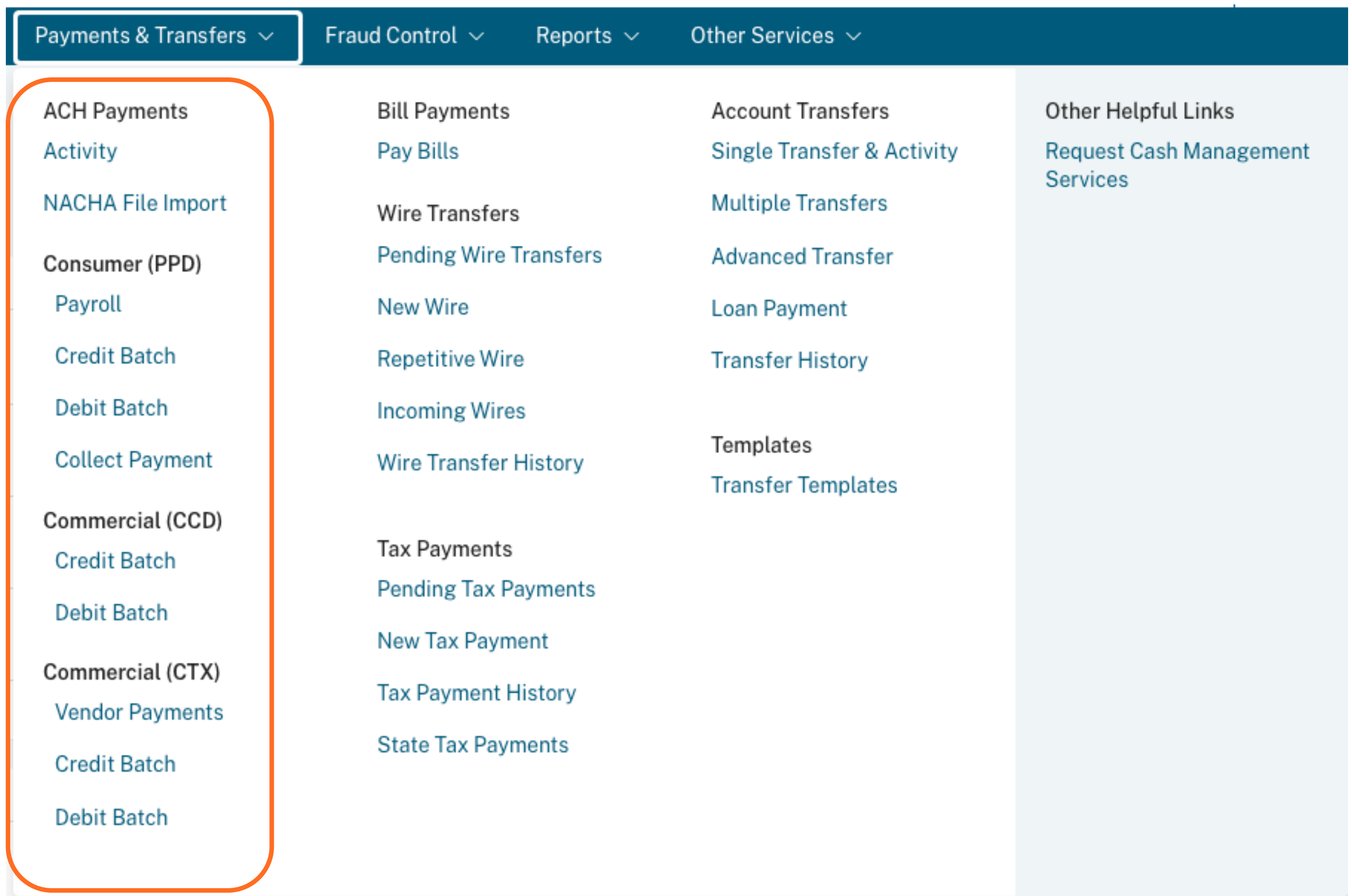
Administration
- Sub-User Administration
- Sub-User Changes Pending Approval (1)

Other Services
- Remote Deposit Capture
- Centrix Positive Pay
- Open a New Account
- Request Cash Management Services
- Manage Fraud Alerts
- Check Reorder
- Fraud Prevention

Shared by Resource Bank
Release Date 10/24/2022

New Payments & Transfers Menu

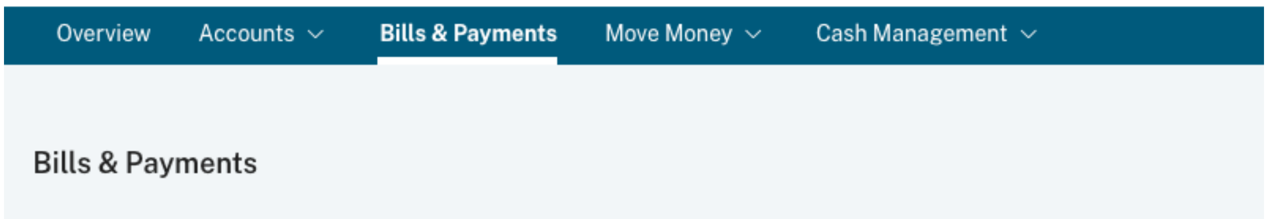
- Introduced new link to ACH Activity list view (previously Pending & Processed)
- Menu contains these sections moved from Cash Management tab:
  - ACH Payments
  - Wire Transfers
  - Tax Payments
  - Account Transfers
  - Templates
- Users can only access Account Transfers from this menu. They will no longer see a Move Money Menu
- Users now access Bill Payments from this menu. They will no longer see a Bills & Payments menu
- Request Cash Management Services from 'Other Helpful Links'



Bill Payment

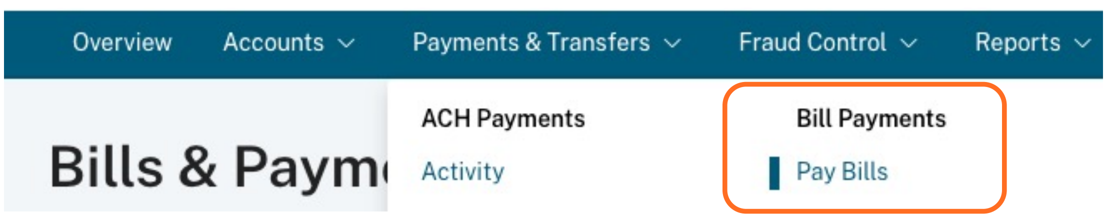
Before

Previously was top navigation



After

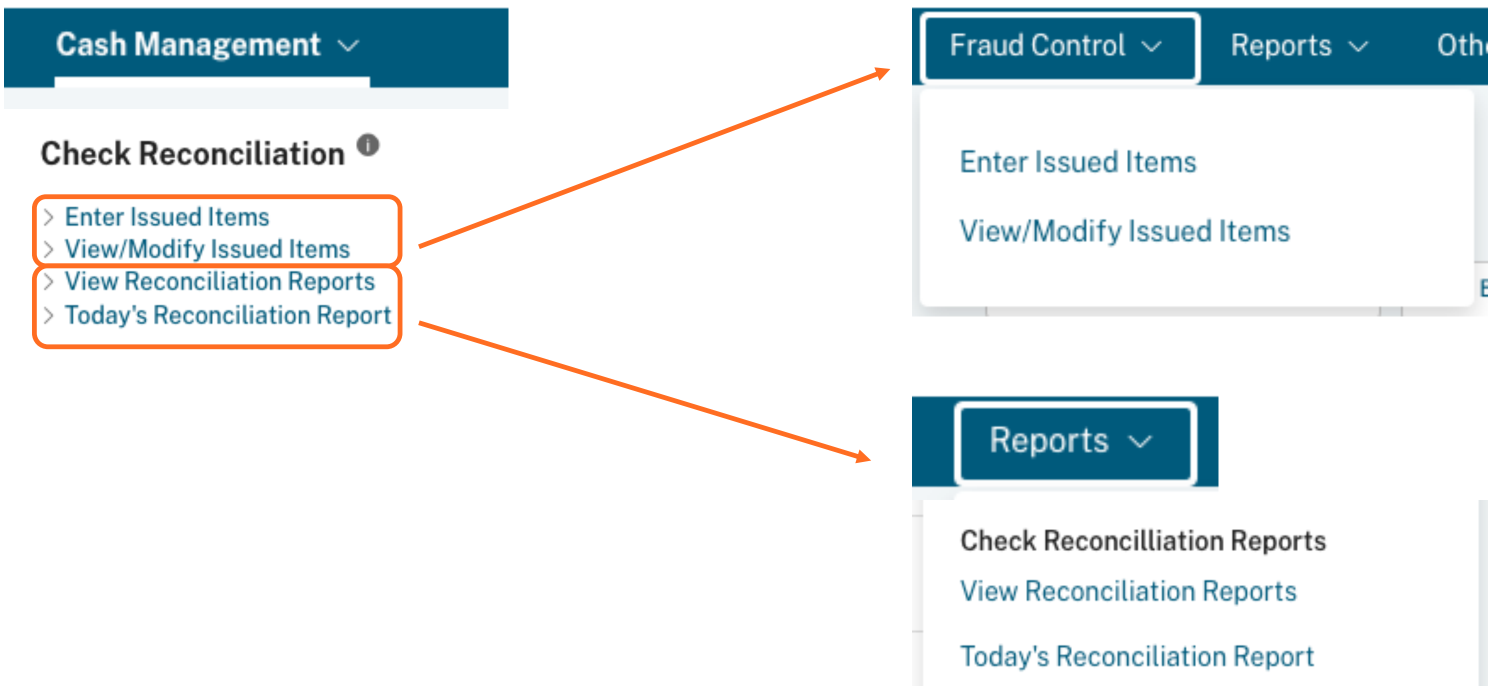
Now under the Payments & Transfers menu



Check Reconciliation

Before Previously under Cash Management

After Now split under Fraud Control & Reports



Payment & Balance Reports

Before Previously under Cash Management

Cash Management

Payment Reporting

- Create Custom Payment Reports
- View Custom Payment Reports

Balance Reporting

- Create Custom Balance Reports
- View Custom Balance Reports
- Prior Day Balance Reports
- Current Day Balance Reports
- Prior/Current Day Balance Reports
- Quick Balance Report

After Now under Reports

Reports Other Services

Payment Reports

New Custom Payment Reports

View Custom Reports & Templates

Balance Reports

New Custom Balance Reports

View Custom Reports & Templates

Prior Day Balance Reports

Current Day Balance Reports

Prior/Current Day Balance Reports

Quick Balance Report

Check Reconcilliation Reports

View Reconciliation Reports

Today's Reconciliation Report

Other Services

Before
Previously under Cash Management

Cash Management

Other Services

- Remote Deposit Capture
- Centrix Positive Pay
- Open a New Account
- Request Cash Management Services
- Manage Fraud Alerts
- Check Reorder
- Fraud Prevention

After
Now menu move to top navigation level

Other Services

- Centrix Positive Pay
- Check Reorder
- Fraud Prevention
- Manage Fraud Alerts
- Open a New Account
- Remote Deposit Capture

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Member FDIC

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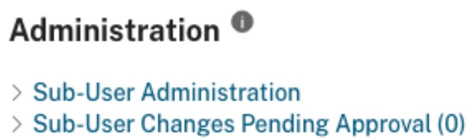
Administration

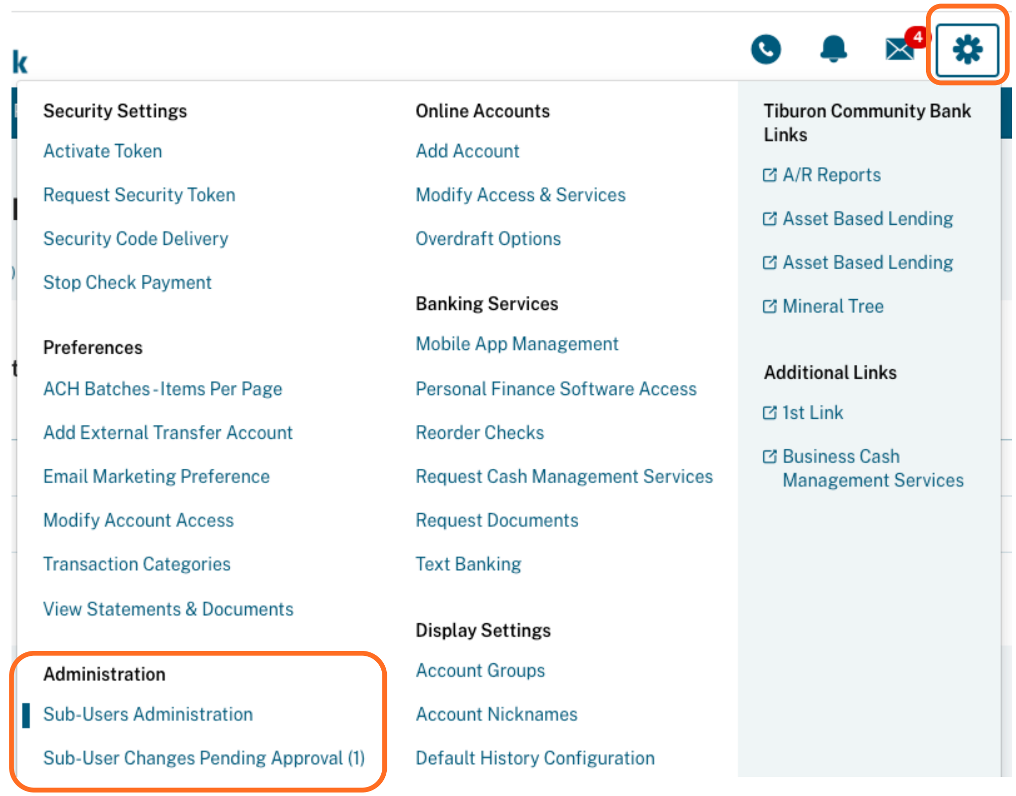
Before

Previously under Cash Management



After

Now under Services & Settings menu accessed from Gear icon



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Questions?

CashManagement@resource.bank | 985.801.0120
or send a secure message from within the online banking portal.

We appreciate your business and referrals.

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